



SUMMARY REPORT - MAY 15, 2020

Supported the State and Local Homelessness Response

We actively assisted in the management and care for our homeless and other vulnerable populations.

- Assisted local and state partners re-site and re-house congregate shelter guests and GA Voucher recipients to hotel shelters
- Prepared and distributed 3 meals per day to all guests
- Collaborated with AHS, DCF, OEO, the Good Samaritan Haven, and several other local orgs. to safely manage emergency housing sites in Central VT
- Connected residents to support services and resources
- Managed the procurement, preparation and distribution of all meals
- Assessed all guests through the coordinated entry process

Focused on Flattening the Curve, with Central Vermont Medical Center in Mind

We have aggressively pursued actions to minimize hospital surge, including but not limited to:

- Assisted in the management of the health and safety of emergency homeless and General Assistance shelters in the region
- Sourced & procured critical PPE equipment and other supplies for health care workers
- Connected citizens to necessary resources and services to help them thrive and stay out of the hospital
- Disseminated and relayed COVID-19 safety information to the public

Reinforced Vermont State COVID-19 Response Directives and Amplified Local Efforts

- Actively promoted important infection prevention and control practices as directed by the Office of the Governor and the Dept. of Health
- Implemented CDC/VDH guidelines to develop safety protocols for specific settings, such as food volunteer preparation and distribution
- Worked closely with local volunteer groups and community organizations to maximize response efforts and fill gaps of service
- Communicated local and state information across multiple mediums to create fluidity in knowledge and connection to local resources

WNOC-RRCC BY THE NUMBERS

18,199	# of Meals Prepared & Dist. *Purchased by Capstone
3,033	Avg. # of Meals Served Weekly
225	# of Homeless Households Housed
301	# of People Assessed through the Coordinated Entry Process
195	# of rides provided to shelter guests to access local resources
1,986	# of miles driven transporting sheltered homeless
2,403	# of Volunteer Hours to Date
1,200	# of Volunteers Within Our Network
161	# People Assisted through the Community Call Center
903	# of Face Coverings Procured
\$8,093	# of Face Coverings Procured
40,000+	Weekly Avg.. Communication Reach
65+	# of community partner collaborations in progress
39	Total # of Team Members Who Participated in WNOC-RRCC
52	# of Days in Operation

STRUCTURAL OVERVIEW

Lead Organizations

- Capstone
- Downstreet
- Dep. of Health

Dates of Operation

Initiated: March 23, 2020
 Demobilized: May 15, 2020
 52 days of operation.

Mission

Reduce medical surge and flatten the curve by supporting state and local efforts to address the needs of the most vulnerable.

Operation Model

The Incident Command System (ICS), derived from FEMA's National Incident Management System

WNOC-RRCC Summary

WNOC-RRCC operationalized on March 23, 2020, led by Capstone Community Action, Downstreet Housing & Community Development, and the Department of Health, as a unified community response to the Spring 2020 COVID-19 State of Emergency, and demobilized on May 15, 2020. WNOC-RRCC developed as a modular structure, guided by FEMA standards, able to expand and contract to the needs of the vulnerable populations and the response efforts of local and state community partners.

39 people staffed WNOC-RRCC over its 52 days of operation. Staff were sponsored by community nonprofits, businesses, public agencies and volunteers.

In addition to the WNOC-RRCC team, dozens of community members, including medical officials and town health officers, municipality leaders, elected officials and representatives, first responders, faith institutions, and school leaders were actively engaged. Close relations and support was also established with CVMC, DOH, AHS, SEOC, OEOE, DCF, and the Homelessness Response Task Force.

Service Area

Our region of focus mirrored Central Vermont Medical Center's service area which, includes Washington County & the Northeast region of Orange County, including the communities of Brookfield, Orange, Washington, and Williamstown.

Organizational Chart on 4.23.20

